



Thursday 16 April 2020

Residents and Representatives  
Independent Living Villages  
The Salvation Army Aged Care

Dear everyone,

COVID-19 continues to be a dominant factor in all of our lives along with the restrictions and limitations that have been put in place to limit the spread and impact of the virus.

Over the past couple of days we have been faced with a range of new situations in a number of our villages and so I would like to take the opportunity to remind you of a number of items:-

- If you have been admitted as an inpatient to a hospital and return to the village, you must self-isolate in your home for 14 days. The Village team will be happy to support you during this time and so please just reach out to them;
- You do need to let us know if you are feeling unwell so that we can keep an eye on you and support you;
- If you are ill, please make sure that you self-isolate so that you protect those around you;
- If you do receive in home care in your unit, can you please let the Village team know who the organisation / provider is so that we can monitor and respond if that provider is impacted by a COVID-19 outbreak;
- You should be asking all people entering your home (visitors, contractors (handymen) and care workers if you receive the in-home care) the following questions:
  - Are you unwell?
  - Do you have flu like symptoms such as a runny nose, cough, shortness of breath?
  - Have you come into contact with someone who has either a confirmed case of COVID-19 or is waiting for a test result for the virus?
  - Have you recently travelled overseas or inter-state? If they have then they should have self-isolated for 14 days after their arrival.

If they answer Yes to any of these questions, then they should not be visiting you or spending time with you.

Like you, we share a desire to keep you safe and well and so please support us in taking these steps outlined above.

If you would like more detailed information about COVID-19, please visit The Department of Health's website at <https://www.health.gov.au> where you can find a collection of resources about the virus.

Take care  
Richard

Richard de Haast  
National Director  
The Salvation Army Aged Care