



Our Residents and Representatives
Mountain View Aged Care Centre
The Salvation Army Aged Care

Tuesday 29 April 2020

Dear all,

The clinical and operational leadership team met today to consider information and data received from the ACT Centre for Disease Control with respect to infection rates, risk of community transmission and current active cases in the ACT. Consequently we have reviewed our position with respect to this morning to review that feedback and the evidence and research that was available. As a result of those deliberations, the decision has been made to reduce that period.

We do need a little time to organise and roster staff to re-commence the screening at the front door during the visiting hours. Accordingly visitors will be able to return to Mountain View as of 2pm on Wednesday, 29th April.

Thank you for your patience during this time and please understand that the team are very driven by the desire (and the weight of the significant responsibility given the mortality impact of COVID-19 entering a Centre) to ensure the wellbeing of our residents. That has always been the goal.

Just a reminder about the procedures in place:

- Each resident will only be permitted one visit per day. This visit may last for a maximum of two hours;
- This single visit needs to take place between the hours of 9am and 11am and 2pm to 4pm;
- A maximum of two visitors at a time;
- Any visit with a resident needs to be conducted in their own bedroom or in an outdoor area;
- No children under the age of 16 years of age are permitted to visit;
- Exceptions to the above will be considered if a resident is in palliative care;
- All visitors entering the site on or after the 1st May will have to demonstrate proof that they have received the influenza vaccination.

As before, on arrival, the visitor(s) will be met by a staff member who will ask a number of screening questions and the visitor(s) need to undergo a temperature test. Should the screening questions or temperature check elicit any concerns then the visitor(s) will be asked not to visit.

If you have any feedback, please feel free to send me an email at Richard.deHaast@salvationarmy.org.au.

Thank You

Richard

Richard de Haast
National Director
The Salvation Army Aged Care