



Our Residents and Representatives
Pacific Lodge Aged Care Centre
The Salvation Army Aged Care

Monday 4 May 2020

Dear all,

This morning the New South Wales Department of Health updated their list of COVID-19 hotspots and they removed the Northern Beaches Local Government Area from that list.

As a result we are able to remove the moratorium on visitors entering the Centre and the limitations on our residents departing the premises.

Accordingly visitors will be able to return to Pacific Lodge as of 2pm on Monday 4th May and residents will be free to go offsite as they have been used to doing.

Thank you for your patience during this time and please understand that the team are very driven by the desire (and the weight of the significant responsibility given the mortality impact of COVID-19 entering a Centre) to ensure the wellbeing of our residents. That has always been the goal.

Just a reminder about the procedures in place:

- Each resident will only be permitted one visit per day. This visit may last for a maximum of two hours;
- This single visit needs to take place between the hours of 9am and 11pm and 2pm to 5pm;
- A maximum of two visitors at a time;
- Any visit with a resident needs to be conducted in their own bedroom or in an outdoor area;
- All visitors entering the site after the 1st May will have to demonstrate proof that they have received the influenza vaccination;
- No children under the age of 16 years of age are permitted to visit;
- Exceptions to the above will be considered if a resident is in palliative care.

As before, on arrival, the visitor(s) will be met by a staff member who will ask a number of screening questions and the visitor(s) need to undergo a temperature test. Should the screening questions or temperature check elicit any concerns then the visitor(s) will be asked not to visit.

If you have any feedback, please feel free to send me an email at

Richard.deHaast@salvationarmy.org.au.

Thank You

Richard

Richard de Haast
National Director
The Salvation Army Aged Care