



29 October 2020

Our Clients and Staff  
The Salvation Army Aged Care

**RE: THE USE OF MASKS IN NEW SOUTH WALES**

Dear All,

In communication published on 23 October 2020, NSW Health stipulated that it remains vigilant to the risk of community exposure of undetected cases of COVID-19. This is based on the broadly decreased community testing numbers in New South Wales in combination with the increase in community access and people congregating in public. As this has been the case and given the information communicated by NSW Health, The Salvation Army Aged Care will continue to use masks as outlined below as an infection control strategy to manage risk.

- The Salvation Army Aged Care services in New South Wales will ensure that all staff continue to wear masks;
- All of our staff will wear masks when delivering care and services to clients until further notice, and we have taken this decision in the best interests of our clients and the broader community;
- Clients are supported to use masks if they choose to. This is particularly encouraged where clients are going out into the community to visit doctors or specialists, shopping or utilizing public transport etc.;
- Masks should be changed if they become soiled or moist, or after 4 hours. Please ensure you dispose of masks appropriately.

Thank you for your assistance and cooperation with regard to these infection control strategies. If you are unwell, or showing any COVID symptoms no matter how mild, please let your Care Coordinator know prior to the scheduled visit. This will allow us to reschedule should this be necessary.

If you have any questions, please get in touch with your Care Coordinator as they would be happy to assist.

Kind regards,

A handwritten signature in black ink that reads 'Fiona Sanders'.

**Fiona Sanders**  
General Manager – Community Care  
The Salvation Army Aged Care