Our Residents and Representatives
Weeroona Aged Care Centre
The Salvation Army Aged Care

Monday 18 May 2020

Dear all,

This morning the New South Wales Department of Health updated their list of COVID-19 hotspots and they removed the Canterbury Bankstown Local Government Area from that list.

As a result we are able to remove the moratorium on visitors entering the Centre and the limitations on our residents departing the premises.

Accordingly visitors will be able to return to Weeroona as of 9am on Tuesday 19 May. The slight delay is so that the team are able to source and roster staff to undertake the visitor screening.

Thank you for your patience during this time and please understand that the team are very driven by the desire (and the weight of the significant responsibility given the mortality impact of COVID-19 entering a Centre) to ensure the wellbeing of our residents. That has always been the goal.

Just a reminder about the procedures in place:
- All visitors entering the site after the 1st May will have to demonstrate proof that they have received the influenza vaccination;
- Each resident will only be permitted one visit per day. This visit may last for a maximum of two hours;
- This single visit needs to take place between the hours of 9am to 12pm and 2pm to 5pm;
- A maximum of two visitors at a time;
- Any visit with a resident needs to be conducted in their own bedroom or in an outdoor area;
- No children under 16 years are permitted to visit;
- Exceptions to the above will be considered if a resident is in palliative care.

As before, on arrival, the visitor(s) will be met by a staff member who will ask a number of screening questions and the visitor(s) need to undergo a temperature test. Should the screening questions or temperature check elicit any concerns then the visitor(s) will be asked not to visit.

If you have any feedback, please feel free to send me an email at Richard.deHaast@salvationarmy.org.au.

*Thank You
Richard*

Richard de Haast
National Director
The Salvation Army Aged Care