



15 January 2021

Our Residents, Representatives and Staff
Weeroona Aged Care Centre
The Salvation Army Aged Care

RE: UPDATED DIRECTIVES FROM NSW HEALTH

Dear All,

We are writing in follow-up to our communications issued to you on 8 January regarding the directives published by NSW Health. Please be advised that NSW Health have updated their directives as of 14 January 2021. Based on these directives, and because your Centre is located within the Canterbury Ward of the Canterbury Bankstown Council, visitors will continue to be excluded from the Centre and your Centre will remain at Risk Level 5 on our internal Risk Assessment Matrix as a precaution.

Those performing essential caring functions will be permitted to visit but please speak to your Centre Manager if this is the case. As a reminder, visitors who are approved on compassionate grounds will have a different process around their visit due to recommendations by the Public Health Unit ("PHU") and NSW Health District. We thank you for your patience and understanding at this time.

For your reference, we are including a link to these new directives dated 14 January 2021:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

As always, you are encouraged to reach out to the Centre by phone or email should you require an update on the wellbeing of your loved one. We can facilitate regular contact in different ways which will enable our residents to remain connected with their families.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjuker'.

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care