

29 March 2021

Our Residents and Representatives Bethesda Aged Care Centre The Salvation Army Aged Care

RE: NEW DIRECTIVES FOR QUEENSLAND

Dear All,

We are writing to advise you of an announcement made today regarding a 3-day lockdown and restriction for aged care visitors for Queensland which will be effective from 5pm today.

Therefore, visitors will be permitted to visit their loved ones if they are providing essential care and/or supporting them for end of life care and in these cases, permission must be granted by the Centre Manager and visitors must wear a mask. Mask use is now also required for all people accessing residential aged care centres in Queensland including staff.

Given this new directive, we have reviewed our Risk Assessment Matrix and your Centre will move to Risk Level 4 until otherwise advised.

Please be aware, if you develop flu-like symptoms, you should stay at home if you are a permitted visitor or notify the Centre Manager if you are a resident. As always, if you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes

General Manager – Residential Services The Salvation Army Aged Care