



6 January 2021

Our Residents and Representatives
James Barker House Aged Care Centre
The Salvation Army Aged Care

RE: A NEW CARE FACILITIES DIRECTION FOR VICTORIA

Dear All,

We are writing to advise you that on 3 January 2021, Victoria's Deputy Chief Health Officer, in conjunction with the Department of Health and Human Services ("DHHS"), released a new Care Facilities Direction for Victoria in accordance with the emergency powers arising out of the declared state of emergency. Care Facilities Direction (No 19) is now in effect and this revokes the previous Direction (No 18).

We would also like to bring your attention to the recent increase in risk of community transmission of COVID-19 in Victoria and we ask that you remain vigilant in terms of maintaining physical distancing and your hand hygiene, especially when in the community.

As a reminder, everyone accessing James Barker House Aged Care Centre must wear a mask as required by the Victorian Government. In addition, for all residents accessing the community, the Victorian Government similarly requires that a fitted face mask be worn when you are in a public indoor space unless you have a lawful reason not to wear one.

We will continue to monitor the situation as it relates to COVID-19 in Victoria in terms of our internal Risk Assessment Matrix but at present, James Barker House Aged Care Centre will remain at Risk Level 4. We thank you for your understanding and support.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads "Sjukes".

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care