



15 February 2021

Our Residents and Representatives  
James Barker House Aged Care Centre  
The Salvation Army Aged Care

**RE: CIRCUIT BREAKER LOCKDOWN**

Dear All,

We are writing to advise you that the Victorian Government has released a new Care Facilities Direction for Victoria. Direction No 21 came into effect at 11:59pm on 12 February 2021 and it revokes the previous Direction, Care Facilities Direction No 20.

Based on this new Direction, James Barker House Aged Care Centre will remain at Risk Level 5 on our internal Risk Assessment Matrix. This letter also confirms the information sent to you on Friday, 12 February 2021, advising that all of Victoria has moved to Stage 4 restrictions as of 11:59pm 12 February 2021, until 11:59pm on Wednesday, 17 February 2021, as well as advising you of the updated Circuit Breaker Lockdown precautions.

According to the Circuit Breaker Lockdown precautions, visitors will **not** be permitted to access residential aged care centres for the duration of the lockdown period except in the circumstances below:

- End of Life: 2 visitors at any one time, but no daily limit or time limits;
- Support visitors: the person's visit is for the purpose of providing emotional, cultural, spiritual or social support to the resident that cannot reasonably be provided by that person via electronic or non-contact means (1 visitor per day for max 1 hour);
- Essential behaviour assistance person: Visitor's presence at the facility is necessary to support individual behaviours of concern, such as for people living with dementia, cognitive impairment (no time limits);
- NDIS support will continue to be delivered at JBH as long as it is in line with a support plan.

We ask that you regularly check the Department of Health and Human Services ("DHHS") contact tracing website to monitor if you have been to any of the locations listed:

<https://www.dhhs.vic.gov.au/case-locations-and-outbreaks-covid-19>



Thank you for your continued support and understanding as we align with the State-based restrictions at this time. Should you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads "Sjukes".

**Samantha Jukes**

General Manager – Residential Services

The Salvation Army Aged Care