



6 November 2020

Our Residents and Representatives
Linsell Lodge Aged Care Centre
The Salvation Army Aged Care

RE: A NEW RESIDENTIAL AGED CARE FACILITIES DIRECTION FOR SOUTH AUSTRALIA

Dear All,

Based on latest release of Emergency Management (Residential Aged Care Facilities No 12) (COVID-19) Direction 2020, there are a number of changes to workforce planning and the use of Personal Protective Equipment (“PPE”) which Linsell Lodge Aged Care Centre is implementing. If you would like to review the new Direction, you can do so at the following link: <https://www.covid-19.sa.gov.au/emergency-declarations/aged-care>

The changes in Direction No 12 which are most likely to affect you as our residents and representatives include:

- The lifting of restrictions on the number of visits a resident may receive and consequently, a process should be put in place to ensure that residents are able to receive visitors safely. For Linsell Lodge Aged Care Centre, this includes the strict screening process that we already have in place and the visiting hours to support safe screening;
- Cross border community members who are permitted to enter South Australia and travel within the cross border corridor under the Cross Border Direction are also permitted to enter residential aged care facilities located within the corridor;
- Volunteers are explicitly included in the categories of people who can now visit a Residential Aged Care Centre.

As a reminder, the visiting hours at Linsell Lodge Aged Care Centre are from 9:30am - 11:30am and 2:30pm – 4:30pm daily. Please ensure that you present to the single point of entry at Linsell Lodge Aged Care Centre and continue with the screening process as the safety and wellbeing of our residents and staff is our utmost priority.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care