



16 December 2020

Our Residents and Representatives  
Linsell Lodge Aged Care Centre  
The Salvation Army Aged Care

**RE: A NEW AGED CARE DIRECTION FOR SOUTH AUSTRALIA**

Dear All,

According to SA Emergency Management (Resident Aged Care Facilities No 17) (COVID-19), which was released on 14 December 2020, there is now no restriction on the number of care and support visits a resident may receive. In other words, the limit of two visitors per resident once a day is no longer in place for residential aged care centres in South Australia. This is because the previous SA Emergency Management (Resident Aged Care Facilities No 16) (COVID-19) has been revoked.

With this in mind, and based on physical distancing, we would like to ask you to take the number of visitors permitted in a resident's room or in a designated outdoor area into account when visiting as there will still be restrictions in place in this regard. If you would like clarification on this, and to avoid disappointment when visiting, please call ahead to find out what these limits are. Visitors and residents will not be permitted to gather indoors at this time.

Please note that according to SA Emergency Management (Resident Aged Care Facilities No 17) (COVID-19), that until 23 December 2020, face masks (covering mouth and nose) must continue to be worn by all persons visiting or working in a residential aged care centre in South Australia, whenever they are in the physical presence of others. According to Direction No 17, this is a mandatory requirement for all employees, contractors, volunteers, students and visitors over the age of 12 years. Additionally, residents are not required to wear a mask.

Should you have flu-like symptoms or symptoms of respiratory illness including a cough or a cold, or if you have a fever or have lost your sense of taste or smell, we ask that you do not visit the Centre and that you speak to your General Practitioner and/or call the National Coronavirus hotline. If you are a resident and you have these symptoms, please notify the Centre Manager.



As your centre is still at Risk Level 3 according to our internal Risk Assessment Matrix, we would like to remind you that the following will still apply:

- Temperature checks and monitoring for signs and symptoms of respiratory illness will continue on all residents;
- Temperature checks will continue on all parties entering the Centre;
- Visiting hours will be from 9:00am – 4:00pm daily. Visits outside of those hours can be discussed with Centre management;
- Visitors will continue to be screened upon entry, and a visitor register (including name, telephone number, dated and time of visit and departure, and resident/area of the residential aged care centre visited) will be maintained;
- Physical distancing for all interactions between parties at the Centre will continue to be maintained;
- Large group activities and significant group outings will be postponed;
- On-site activities will be kept small and either outdoors or indoors with significant space between residents and staff;
- Residents will be able to leave the Centre, for example, with family.

As always, we appreciate your continued support and understanding at this time. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

**Samantha Jukes**

General Manager – Residential Services  
The Salvation Army Aged Care