



24 July 2020

Our Residents and Representatives
Linsell Lodge Aged Care Centre
The Salvation Army Aged Care

RE: A CHANGE IN RISK LEVEL

Dear All,

Given that State Governments have been easing restrictions with regards to social distancing requirements in Australia and that there has been a reduction in the risk of local community transmission in most States, we have reviewed our COVID-19 Outbreak Prevention and Risk Management Matrix and decided to transition Linsell Lodge Aged Care Centre from Risk Level 4 to Level 3. This change will be effective from 27 July 2020 to give us some time to make staffing arrangements.

At Level 3, all the current visitor requirements remain in place based on the last Public Health Direction. The key differences relate to volunteers being permitted to come in and visit residents (subject to that resident still receiving two visitors per visit) and onsite activities taking place with the provision that they are kept small with sufficient space between residents. Staff will continue to monitor residents for signs and symptoms of respiratory infections and current flu vaccinations are still required for all visitors as per the Government-mandated requirement. Temperature checks will still take place on arrival.

Please note that our centre has one point of entry and exit for visitors, and that is via the front entrance doors to reception. The receptionist conducts all screening and evidence procedures from Monday to Friday, between 9:30am to 11:30am and 2:30pm to 4:30pm. On weekends, the same visiting hours apply. We cover reception on weekends to allow for screening during these visiting hours.

As a reminder and under the most recent Public Health Direction, the following apply:

- up to two people per visit with visit times unrestricted and more than one visit allowed per day, subject to permission from the centre;
- persons under the age of 16 will be allowed to visit an aged care centre;
- residents will be allowed to leave the centre, for example with friends and family;
- visitors coming from the Northern Territory, Western Australia, Tasmania or Queensland are now permitted to visit aged care centres upon arrival in South Australia. Visitors coming from other states/territories are only permitted to visit within 14 days if they are providing end of life support to a resident (and are required to self-quarantine at all other times).

We would like to take this opportunity to remind you to please be cautious in light of the easing of restrictions and to maintain hand hygiene and physical distancing practices, particularly in public places. We would also like to encourage the flu vaccination for people if residents are to come into contact with them. Additionally, we'd like to remind you that if you



or your loved one is unwell, or if you have travelled within the last 14 days, not to visit the elderly.

If you have any questions or feedback, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads "Saddema".

Samantha Feddema

General Manager – Residential Services

The Salvation Army Aged Care