



24 December 2020

Our Residents and Representatives  
Linsell Lodge Aged Care Centre  
The Salvation Army Aged Care

**RE: AN UPDATE TO THE RESIDENTIAL CARE FACILITIES DIRECTION**

Dear All,

Effective from 21 December 2020, Emergency Management (Residential Aged Care Facilities No 20) (COVID-19) Direction 2020 came into effect. We are writing to advise you of this new Direction, and we are attaching a link to it for your review: <https://www.covid-19.sa.gov.au/emergency-declarations/aged-care>

Based on the lack of change in the latest Direction and the present situation in South Australia as it relates to COVID-19, your Centre will remain at Risk Level 3 on our internal Risk Assessment Matrix.

Please note that as of 23 December 2020, masks are no longer required for staff and visitors. With that being said, we would like to remind you to be vigilant about your hand hygiene and physical distancing. In addition, the Direction does refer to various regions of New South Wales as “high community transmission zones” which now include Greater Sydney, the Central Coast Council Local Government Area (“LGA”) and Wollongong Council LGA. Visitors and staff who have been in these regions in the 14 day preceding their visit or shift will not be permitted to access the Centre.

If you have symptoms of respiratory illness including a cough or a cold, or if you have a fever or have lost your sense of taste or smell, we ask that you do not visit the Centre and that you speak to your General Practitioner and/or call the National Coronavirus hotline. If you are a resident and you have these symptoms, please notify the Centre Manager. We appreciate your consideration and your continued support.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care