



26 November 2020

Our Residents and Representatives
Linsell Lodge Aged Care Centre
The Salvation Army Aged Care

RE: A CHANGE IN RISK LEVEL

Dear All,

We have reviewed our Risk Assessment Matrix and based on the changes made to State Government directives, we will move your Centre from Risk Level 5 to Risk Level 3 on the Matrix effective Friday, 27 November 2020. At Risk Level 3, the following will now apply:

- Visitors will be permitted but limited to 2 visitors per resident once a day;
- Visiting hours will be from 9:30am – 11:30am and 2:30pm – 4:30pm daily;
- Children under the age of 16 will be permitted to visit;
- Temperature checks and monitoring for signs and symptoms of respiratory illness will continue on all residents;
- Temperature checks will continue on all parties entering the Centre;
- Physical distancing for all interactions between parties at the Centre will continue to be maintained;
- Large group activities and significant group outings will be postponed;
- On-site activities will be kept small and either outdoors or indoors with significant space between residents and staff;
- Masks will be required for all staff and for all visitors at all times in areas of the Centre accessible to residents;
- Residents will be able to leave the Centre, for example, with family.

If you have symptoms of respiratory illness including a cough or a cold, or if you have a fever or have lost your sense of taste or smell, we ask that you do not visit the Centre and that you speak to your General Practitioner and/or call the National Coronavirus hotline. If you are a resident and you have these symptoms, please notify the Centre Manager. We appreciate your consideration and continued support.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care