



9 February 2021

Our Residents and Representatives  
Mountain View Aged Care Centre  
The Salvation Army Aged Care

**RE: A NEW RESIDENTIAL AGED CARE FACILITIES DIRECTION FOR THE ACT**

Dear All,

We are writing to advise you that the ACT Government has released a new Public Health (Residential Aged Care Facilities) Emergency Direction 2021 (No 2) and that it revokes and replaces the previous Direction (No 1). Based on this new Direction, the following will now be in place at Mountain View Aged Care Centre:

- There will be no restrictions on the number of care and support visitors a resident can have at any one time.
- There will be no restrictions on the duration of a welfare or wellbeing visit or on the number of welfare or wellbeing visitors a resident can have at any one time.
- Daily visiting hours will be from 9am – 11:30am and 1pm – 5pm. Visitors will be permitted in the evenings from 6pm-8pm.
- If a resident has a large number of visitors, staff may ask them to leave the room to provide care.
- Visitors will be restricted to one area: a resident's room, outdoors, or a designated visitors' area but kept out of communal areas.
- Physical distancing of 1.5 meters should be maintained wherever possible.
- Anyone who has been in a geographical area of risk ([full list of affected LGAs](#)) should not visit or work for 14 days after leaving the affected area.
- Current ACT Public Health Directions mandate 14 days of quarantine for people who have been overseas (except New Zealand); people who have attended [specific exposure locations](#) in Victoria at the same time as a confirmed case; and people who are close contacts of a confirmed COVID-19 case.

Please note that for any Centre events that include a musical or other performance such as choirs or singers, the recommendations below should be followed:

- Performers should be made aware of entry screening requirements and allow enough time to ensure all entry processes can be thoroughly undertaken.
- Choirs and performers should maintain a minimum of two metres from each other and residents, visitors and staff while performing.
- Audience singing is discouraged. However, if audience members wish to sing they should stand a minimum of 1.5 metres from each other while singing.
- Indoor events and activities that include singing are discouraged.
- Outdoor events that include singing should be organised so that there is good ventilation.



You can review the new Direction in full at the following link:

<https://www.legislation.act.gov.au/View/ni/2021-56/current/PDF/2021-56.PDF>

According to these changes, and after a review of our internal Risk Assessment Matrix, we will be keeping your Centre at Risk Level 3 until otherwise advised. We appreciate your consideration and your continued support as you keep physical distancing in mind when visiting your loved one and remain vigilant about your hand hygiene. We also ask that you continue to utilise the QR code sign-in system at the Centre as this will facilitate contact tracing should that be required. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

**Samantha Jukes**

General Manager – Residential Services  
The Salvation Army Aged Care