



13 March 2021

Our Residents and Representatives
Riverview Gardens Aged Care Centre
The Salvation Army Aged Care

RE: A CHANGE IN RISK LEVEL

Dear All,

We are writing to advise you of an announcement made by Queensland Health today which states that all non-essential visits to residential aged care centres in Greater Brisbane will cease effective from 12 noon, Saturday, 13 March 2021 as a precaution. This will be reviewed on Tuesday, 16 March 2021.

Greater Brisbane includes:

City of Brisbane
City of Ipswich
Logan City
Moreton Bay Region
Redland City

Visitors will be permitted to visit their loved ones if they are supporting them for end of life care and in these cases, permission must be granted by the Centre Manager and visitors must wear a mask. Mask use is now also required for all people accessing residential aged care centres in Greater Brisbane including staff.

Given this new directive, and that your Centre is located in Greater Brisbane, we have reviewed our Risk Assessment Matrix and we will move your Centre to Risk Level 5 effective immediately.

Please see the following link to the directives for your reference:

<https://www.health.qld.gov.au/systemgovernance/legislation/cho-public-health-directions-under-expanded-public-health-actpowers/aged-care>

Please be aware should you develop flu-like symptoms and stay at home if you are a permitted visitor or notify the Centre Manager if you are a resident. As always, if you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care