



15 January 2021

Our Residents and Representatives
Riverview Gardens Aged Care Centre
The Salvation Army Aged Care

RE: A NEW AGED CARE DIRECTION FOR QUEENSLAND

Dear All,

We are writing to advise you that the Queensland Government, in conjunction with Queensland Health, released a new Aged Care Direction at 11am on 14 January 2021. Aged Care Direction (No. 20) is now in effect and it revokes the previous Direction (No.19).

Based on this new Direction, we would like to bring the following to your attention as it applies to Restricted Residential Aged Care Facilities or those Centres located within the current [restricted Local Government Areas](#) within the Metro North, Metro South and West Moreton Hospital and Health Service regions (City of Brisbane, City of Ipswich, Lockyer Valley Region, Logan City, Moreton Bay Region, Redland City, Scenic Rim Region, Somerset Region):

33. A person must not enter, or remain on, the premises of a **restricted residential aged care facility** in the State of Queensland unless:

d) the person's presence at the premises is for the purposes of **end of life visit** for a resident of the restricted residential aged care facility; or

Note – Paragraphs 24 to 26 require particular persons to obtain an exemption before attending a residential aged care facility for an end of life visit.

g) the operator of a residential aged care facility has granted permission for the person to enter a restricted residential aged care facility for the purposes of maintaining continuity of care for a resident that cannot be delivered by electronic or non-contact means.

Example: A resident may require support from their primary care giver to eat their meals.

Your Centre will remain at Risk Level 5 on our internal Risk Assessment Matrix until otherwise advised and, for your reference, Direction No. 20 can be viewed at the following link: <https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care>

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care