



29 March 2021

Our Residents and Representatives
Riverview Gardens Aged Care Centre
The Salvation Army Aged Care

RE: NEW DIRECTIVES FOR GREATER BRISBANE

Dear All,

We are writing to advise you of an announcement made today regarding a 3-day lockdown for Greater Brisbane which will be effective from 5pm today. For your reference, Greater Brisbane includes:

City of Brisbane
City of Ipswich
Logan City
Moreton Bay Region
Redland City

As your Centre is located within Greater Brisbane, visitors will be permitted to visit their loved ones if they are supporting them for end of life care and in these cases, permission must be granted by the Centre Manager and visitors must wear a mask. Mask use is now also required for all people accessing residential aged care centres in Greater Brisbane including staff.

Given this new directive, and that your Centre is located in the Greater Brisbane area, we have reviewed our Risk Assessment Matrix and your Centre will move to Risk Level 5 until otherwise advised.

Please be aware, if you develop flu-like symptoms, you should stay at home if you are a permitted visitor or notify the Centre Manager if you are a resident. As always, if you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care