



31 January 2021

Our Residents and Representatives
Seaforth Gardens Aged Care Centre
The Salvation Army Aged Care

RE: A CHANGE IN RISK LEVEL

Dear All,

We have been notified of a positive case of COVID-19 in the community in Western Australia and as a result, certain areas of the State will go into a lockdown from 6pm on Sunday, 31 January 2021, until 6pm on Friday, 5 February 2021. According to the Government of Western Australia and their Health Minister, all residential aged care centres in Perth Metropolitan Area, which includes Gosnells WA, will not be permitted to accept visitors during this time.

As a result of this lockdown, we will move your Centre to Risk Level 5 on our internal Risk Assessment Matrix as a precaution effective immediately. At Risk Level 5, the following will now apply:

- No visitors, volunteers or non-essential contractors permitted to visit the Centre, except contractors providing essential services such as cleaners, kitchen staff, emergency tradespeople and some allied health providers. The exception will be for visitors coming in to visit a palliating resident in which case masks are required;
- Residents will be unable to leave the Centre unless it is for a medical or dental appointment or to visit a palliating member of their immediate family;
- Temperature checks will continue on all parties entering the Centre;
- Group activities shall be no more substantial than 2-3 people indoors and 5-7 people outdoors with strict physical distancing measures in place.

As always, you are encouraged to reach out to the Centre by phone or email should you require an update on the wellbeing of your loved one. We can facilitate regular contact in different ways which will enable our residents to remain connected with their families. Should our team feel there is an assessed need for further support of your loved one, we will contact you to develop a specific interaction plan.

We appreciate your consideration and your continued support at this time. If you have any questions, please get in touch with your Centre Manager as they would be happy to assist.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care