



8 January 2021

Our Residents and Representatives
Weeroona Aged Care Centre
The Salvation Army Aged Care

RE: UPDATED DIRECTIVES FROM NSW HEALTH

Dear All,

We are writing to advise you of the updated directives released by NSW Health for Residential Aged Care Centres in New South Wales on 7 January 2021. As your Centre is located within the Canterbury Ward of the Canterbury Bankstown Council, visitors will continue to be excluded from the Centre. Those performing essential caring functions will be permitted to visit but please speak to your Centre Manager if this is the case. Visitors who are approved on compassionate grounds will have a different process around their visit due to recommendations by the Public Health Unit ("PHU") and NSW Health District. We thank you for your patience and understanding at this time.

We have extracted the key points relating to these new directives for your information as below with the full directives available for review at the following link:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Until further notice all residential aged care facilities must:

- *ensure all staff and visitors wear a surgical mask within the facility*
- *ensure residents have a maximum of only two visitors each day. They may have different visitors each day*
- *exclude visitors from the [Northern Area of the Northern Beaches](#), [City of Wollongong](#), [Cumberland City Council](#) or the [Canterbury Ward](#) of Canterbury Bankstown Council*
- *exclude staff and visitors who:*
 - *live in a household with a person who is currently self-isolating*
 - *have been to any of the [latest COVID-19 locations](#) in NSW at the times and dates listed, excluding the [monitor for symptoms list](#)*
 - *have a fever (37. 5°C or higher) or symptoms of COVID-19 (acute blocked nose congestion has been added to the list of symptoms)*
 - *are a close contact of a person with confirmed COVID-19 and are within their self-isolation period.*
- *regularly visit the [NSW COVID-19 website](#) on areas of active community transmission*
- *ensure that legible records are kept of visitor and staff entry and exit into the facility for contact tracing purposes*
- *other ways to connect with family and friends will remain important. Refer to the [Industry Code for Visiting Residential Aged Care Homes during COVID-19](#) for alternative ways of communicating between residents and their families.*



- *Until further notice all residential aged care facilities in [Northern Area of the Northern Beaches](#), [City of Wollongong](#), [Cumberland City Council](#) or the [Canterbury Ward](#) of Canterbury Bankstown Council:*
- *must exclude all visitors, except those performing essential caring functions*
- *should avoid residents leaving the facility unless it is essential (for example, a medical appointment) or for exercise*
- *should ensure that residents are provided with appropriate PPE and infection control advice if they need to leave the facility.*

Based on these new directives, your Centre will remain at Risk Level 5 on our internal Risk Assessment Matrix as a precaution.

As always, you are encouraged to reach out to the Centre by phone or email should you require an update on the wellbeing of your loved one. We can facilitate regular contact in different ways which will enable our residents to remain connected with their families.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

Samantha Jukes

General Manager – Residential Services
The Salvation Army Aged Care