



23 November 2020

Our Residents and Representatives
Weeroona Aged Care Centre
The Salvation Army Aged Care

RE: A CHANGE IN RISK LEVEL

Dear All,

Based on a reduction in community transmission of COVID-19 in your area and a change in the areas of increased testing according to NSW Health, we will move Weeroona Aged Care Centre from Risk Level 4 to Risk Level 3 on our Risk Assessment Matrix effective Wednesday, 25 November 2020.

At Risk Level 3, the following will now apply:

- Visitors will be permitted but to 2 visitors per resident at any one time;
- Children under the age of 16 will be permitted to visit;
- Visitors are still encouraged to stay in the resident's room or a designated outdoor area;
- Physical distancing from other residents and staff is required;
- Hand hygiene is required;
- Temperature checks and monitoring for signs and symptoms of respiratory illness will continue on all residents;
- Temperature checks will continue on all parties entering the Centre;
- Physical distancing for all interactions between parties at the Centre will continue to be maintained;
- Large group activities and significant group outings will be postponed;
- On-site activities will be kept small and either outdoors or indoors with significant space between residents and staff;
- Residents will be able to leave the Centre, for example, with family;
- Masks or PPE are supported and provided as needed or requested.

As extracted from advice released on 23 November 2020 from NSW Health, the following additional measures will be in place at your Centre:

Advice on masks:

All staff who in the last 14 days have:

- worked, lived in, or visited [areas with increased testing](#), or
- visited a large shopping centre listed on the [monitor for symptoms](#) webpage marked as "not excluded from visiting a residential aged care facility or residential disability care facility" should wear surgical masks when in the facility, including when caring for residents and where physical distancing (1.5m) from other people cannot be maintained. Masks should also be worn while on breaks where physical distancing cannot be maintained.



Visitors who have been in the last 14 days:

- in an [area with increased testing](#) or
- to large shopping centre listed on the [monitor for symptoms](#) webpage marked as "not excluded from visiting a residential aged care facility or residential disability care facility" must wear masks while in the facility and be escorted by facility staff when going to and from a resident's room (or designated visiting area).

As always, if you can't visit the Centre, or if you are excluded from visiting for any reason, please don't hesitate to contact us. We can assess individual circumstances and we have options including video conferencing and visit windows to support connections with your loved ones. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

Samantha Jukes

General Manager – Residential Services
The Salvation Army Aged Care