



14 December 2020

Our Residents and Representatives
The Salvation Army Aged Care

RE: THE HOLIDAY SEASON AND VISITING RESTRICTIONS

Dear All,

As we get closer to the holiday season, we wanted to write to thank you for all that you have done this year in terms of adhering to the various visiting restrictions based on State and Territory legislation changes and the movements along our internal Risk Matrix to mitigate the risks associated with the pandemic. Your support and our combined efforts have meant that we have managed to keep your loved ones and our staff members safe, and as their wellbeing is our utmost priority, we are thankful.

We understand that Christmas Day is a time when most families come together, and this may be in the form of Christmas lunch or dinner at one of our residential aged care centres or in an outing, perhaps at a family home. We would like to ask that you continue to acknowledge the relevant State or Territory legislation as it relates to your residential aged care centre and the various visiting restrictions that are still in place. We will be monitoring for changes in legislation over the holiday period and will advise you if there is a change that relates to you and our centres.

We would also like to take this opportunity to ask that you be mindful of your hand hygiene and physical distancing at this time. Based on physical distancing requirements, there will be limits to the number of people permitted to gather in a resident's room or in an outdoor area if you are visiting one of our residential aged care centres. Please could you take these limits into consideration prior to your visit or call ahead if you are unsure to avoid disappointment. As always, if you have any questions, please get in touch with your Centre Manager.

On behalf of The Salvation Army Aged Care, I'd like to wish you a Merry Christmas and the very best for the New Year.

Kind regards,

A handwritten signature in black ink that reads "Sjukes".

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care