

26 March 2021

Our Residents and Representatives The Brisbane City and Moreton Bay Regions The Salvation Army Aged Care

RE: A CHANGE IN RISK LEVEL

Dear All,

We are writing to advise you of an announcement made by the Queensland Premier today which states that all non-essential visits to residential aged care centres in the Brisbane City and Moreton Bay Regions will cease at 12 noon from today, 26 March 2021, as a precaution given a positive case of COVID-19 in the Brisbane community.

Visitors will be permitted to visit their loved ones if they are supporting them for end of life care and in these cases, permission must be granted by the Centre Manager and visitors must wear a mask. Mask use is now also required for all people accessing residential aged care centres in the Brisbane City and Moreton Bay regions including staff.

Given this new directive, and that your Centre is located within these areas, we have reviewed our Risk Assessment Matrix and we will move your Centre to Risk Level 5 effective immediately.

Please do not visit the Centre if you develop flu-like symptoms or notify the Centre Manager of these symptoms should you develop these symptoms and you are a resident. As always, if you have any questions, please get in touch with your Centre Manager.

Kind regards,

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Samantha Jukes General Manager – Residential Services The Salvation Army Aged Care