



12 February 2021

Our Residents and Representatives  
The Salvation Army Aged Care  
Greater Sydney

**RE: A CHANGE IN RISK LEVEL**

Dear All,

We are writing to advise you that on 11 February 2021, NSW Health released updated directives for residential aged care centres in New South Wales. According to these new directives, there are restrictions for visitors, staff and residents of residential aged care centres who have been to any of the locations at the date and time listed on the close contact or casual contact list in the past 14 days. In addition, NSW Health require residential aged care centres in New South Wales to restrict access for people who have been to:

- any Victorian venues of concern (Case alerts – public exposure sites) and including the Melbourne Airport Holiday Inn from 27 January 2021 to 9 February 2021;
- any Western Australian Locations visited by confirmed;
- any contact tracing locations of interest in New Zealand.

Based on these new directives, in Greater Sydney (including Blue Mountains), a maximum of 5 people can visit each day per resident, and these can be different people. In Regional NSW (including Central Coast and Wollongong), there are no restrictions on the number of visitors a resident can have each day at any one time.

Should you wish to review the latest directives, please see the following link:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

As a result of these new directives, we have reviewed our internal Risk Assessment Matrix and we will be keeping your Centre at Risk Level 4 until otherwise advised.

We appreciate your consideration and your continued support. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care