



22 January 2021

Our Residents and Representatives
The Salvation Army Aged Care
Greater Sydney

RE: NEW DIRECTIVES FROM NSW HEALTH

Dear All,

We are writing to advise you that on 21 January 2021, NSW Health released new directives for residential aged care centres in New South Wales. Based on these updated directives, visitors are still permitted to visit but limited to two visitors per resident per day.

Please note that two different people may visit each day as per the directives but that all staff and visitors must continue to wear a mask when accessing the centre. There will also be restrictions for visitors from areas of increased testing. These visitors will be excluded unless they are providing essential care to residents or for compassionate reasons.

In addition, residents can attend outings such as medical appointments, visit locations in the community such as shops and cafes, and can attend family gatherings where there must be fewer than 5 people.

Based on these new directives, we have reviewed our Risk Assessment Matrix, and your Centre will remain at Risk Level 4. For your reference, you can review the latest directives and a link to the areas of increased testing, at the following link:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx#visitors>

As a reminder, if you are a visitor and have symptoms of respiratory illness, including a cough or a cold, or if you have a fever or have lost your sense of taste or smell, we ask that you do not visit the Centre and that you speak to your General Practitioner and/or call the National Coronavirus hotline. If you are a resident and you have these symptoms, please notify the Centre Manager.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care