



15 April 2021

Our Residents and Representatives
The Salvation Army Aged Care
New South Wales

RE: UPDATED DIRECTIVES FROM NSW HEALTH

Dear All,

We are writing to advise you that NSW Health updated their directives for residential aged care centres in New South Wales on 13 April 2021 and that the following is now in effect:

- Please note that the restriction for visitors who have been to Queensland close or casual contact venues in the last 14 days has been removed, however there are [locations of concern in New Zealand](#)
- Visitors must not enter the facility at all if they:
 - have [COVID-19 symptoms](#) - fever (37. 5°C or higher) or symptoms of COVID-19
 - are a close contact of a person with confirmed COVID-19 and are within their self-isolation period
 - live in a household with a person who is currently self-isolating
 - are waiting for a COVID-19 test result.

If you would like to review the current directives, please see the following link where the information is subject to change pending updates from NSW Health:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/aged-care.aspx>

Given these changes, we have reviewed our internal Risk Assessment Matrix and your Centre will remain at Risk Level 3 until otherwise advised. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care