



1 April 2021

Our Residents and Representatives
The Salvation Army Aged Care
New South Wales

RE: UPDATED DIRECTIVES FOR RESIDENTIAL AGED CARE CENTRES IN NEW SOUTH WALES

Dear All,

We are writing to advise you that NSW Health have updated their directives for residential aged care centres in New South Wales. On 31 March 2021, the following came into effect:

Visitors should not enter residential aged care centres in NSW if:

- they have been to the Greater Brisbane areas including Brisbane City, Ipswich, Logan, Moreton Bay and Redlands, or
- they have been to the [Queensland close and casual contact locations](#), or
- they have been to the [close contact](#) or [casual contact locations](#) in NSW, or
- they been to [areas of increased testing](#) in NSW-, or
- the facility is in the Northern NSW locations of [Ballina LGA](#), [Byron Bay LGA](#), [Lismore LGA](#) and [Tweed LGA](#)

If you would like to review the latest directives, you can do so at this link:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Please be advised that the directives available at the above link may change based on updates provided by NSW Health.

We have reviewed our internal Risk Assessment Matrix in light of these changes and as your Centre is not located in any of the LGA's ("Local Government Areas") listed above, it will remain at Risk Level 3 until otherwise advised.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care