



8 April 2021

Our Residents and Representatives  
The Salvation Army Aged Care  
New South Wales

**RE: UPDATED DIRECTIVES FROM NSW HEALTH**

Dear All,

We are writing to advise you that NSW Health has updated their directives for residential aged care centres. As of 1 April 2021, the following changes came into effect for visitors, who should not enter a centre in New South Wales if:

- they have been to Brisbane City, Moreton Bay Logan, Ipswich and Redlands council areas in Queensland
- they have been to [Ballina LGA](#), [Byron Bay LGA](#), [Lismore LGA](#) and [Tweed LGA](#) in NSW
- the facility is located in [Ballina LGA](#), [Byron Bay LGA](#), [Lismore LGA](#) and [Tweed LGA](#)
- they have been to any Queensland [contact tracing locations](#) or NSW [close](#) or [casual](#) contact locations in the previous 14 days.

If you would like to review the latest directives, please see the following link with the understanding that it may be updated pending changes from NSW Health:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Based on the above changes, we have reviewed our internal Risk Assessment Matrix and your Centre will remain at Risk Level 3 until otherwise advised.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**

General Manager – Residential Services  
The Salvation Army Aged Care