



19 December 2020

Our Residents and Representatives  
The Salvation Army Aged Care

**RE: THE USE OF MASKS IN NEW SOUTH WALES**

Dear All,

On 18 December 2020, NSW Health issued a new directive about the use of masks for visitors and staff when accessing residential aged care centres in New South Wales. Effective immediately and until further notice, all visitors and staff will be required to wear a mask when in your centre. We would also like to advise you that according to this new directive, all staff and visitors will be excluded from the centre in the following circumstances:

- If they have from 11 December been in any of the locations:
  - on the [self-isolate and get tested](#) immediately list, at the times and dates listed;
  - on the [monitor for symptoms](#) list, at the times and dates listed except where noted otherwise;
  - have a fever (37.5°C or higher) or symptoms of COVID-19 (acute blocked nose congestion has been added to the list of symptoms);
  - are a close contact of a person with confirmed COVID-19 and are within their self-isolation period.

As per the directive, we ask that you regularly visit the NSW COVID-19 website on areas of active community transmission: <https://www.nsw.gov.au/covid-19/latest-news-and-updates> If you have visited one of the locations listed there, please do not visit the centre and follow the advice given by NSW Health. Please be advised that the centre must ensure that legible records are kept of visitor and staff entry and exit into the centre for contact tracing purposes.

We appreciate your consideration and continued support when it comes to the safety and wellbeing of our residents and our staff members, especially in the current environment of the COVID-19 pandemic.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care