



27 April 2021

Our Residents and Representatives  
The Salvation Army Aged Care  
New South Wales

**RE: UPDATED DIRECTIVES FROM NSW HEALTH**

Dear All,

We are writing to advise you that NSW Health have updated their directives that relate to residential aged care centres in New South Wales. As of 23 April 2021, the following is now in effect:

- Visitors (except if they are providing essential care to residents or for compassionate reasons) should not enter residential aged care facilities in NSW if:
  - they have been to Perth or the Peel region Western Australia since 17 April 2021
  - they have been to any Western Australian [contact tracing locations](#) in the previous 14 days
  - have been to any [close or casual contact locations](#) in NSW or New Zealand.

If you wish to review these directives, you can do so at the following link but the information there may be updated based on Government changes:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Based on these new directives, we have reviewed our internal Risk Assessment Matrix and your Centre will remain at Risk Level 3 until otherwise advised. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care