



3 November 2020

Our Residents and Representatives
The Salvation Army Aged Care

RE: AN UPDATE TO VISITOR ACCESS IN NEW SOUTH WALES

Dear All,

As communicated to you last week, our strategy for infection control at this point in the COVID-19 pandemic continues to include the use of masks by all staff, visitors and residents and we appreciate compliance with this to date. We are continuing to monitor community risk as it relates to COVID-19 and the NSW Health directives regularly. In the most recent letter to NSW Residential Aged Care providers from Dr Kerry Chant, NSW Chief Health Officer, dated 30 October 2020, there has been a change in the criteria for visitor entry into aged care services. Visitors will be excluded from the Centre if they:

- Have a fever or symptoms of COVID-19;
- Have been identified as a close contact of a COVID-19 case;
- Have been in any of the locations listed on the **self-isolate and get tested immediately** page of NSW Health, at the times and dates listed: <https://www.nsw.gov.au/covid-19/latest-news-and-updates#self-isolate-and-get-tested-immediately-if-youve-been-to-these-locations>
- Have been in any of the locations listed on the **monitor for symptoms** page, at the times and dates listed: <https://www.nsw.gov.au/covid-19/latest-news-and-updates#monitor-for-symptoms-if-youve-been-to-these-locations>
- Have been in Victoria (apart from the Victoria **border region**) in the last 14 days.

If you have been in an area of increased testing -- currently these include Camden Local Government Area ("LGA"), Lakemba (suburb), Liverpool LGA -- you will be permitted to visit the centre but you should monitor yourself closely for any symptoms, be very mindful when visiting and ensure your mask is worn correctly. The link to areas of increased testing should be checked regularly and is as follows: <https://www.nsw.gov.au/covid-19/latest-news-and-updates#areas-with-increased-testing>

If you have been excluded for one of the reasons listed above, please contact your Centre Manager. Risk assessment and alternatives can be discussed to ensure that you can have contact with your loved ones. This is particularly relevant in the case of palliative resident care. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care