



15 September 2020

Our Residents and Representatives
The Salvation Army Aged Care

RE: UPDATED ADVICE FROM NSW HEALTH

Dear All,

Based on updated advice we received from Dr Jeremy McNulty, Executive Director, Health Protection, NSW Health on 11 September 2020, we will continue to implement Level 5 restrictions at your Centre for at least the next week, or as required, as a precaution. This means that visitors will not be permitted to access your Centre unless for compassionate reasons such as end of life care and support.

For your reference, the following advice has been extracted from the letter we received from NSW Health:

Following the recent cases in the Sydney CBD, I am requesting residential aged care facilities in metropolitan Sydney and the Nepean Blue Mountains and Central Coast regions implement visitor restrictions for the next week. In addition, staff who work or live in these areas must wear masks whilst at work. This temporary requirement will be reviewed next week.

Re-consideration of the areas of concern will be provided based upon the presence of COVID-19.

Further declines in incidence may provide an opportunity to lessen current restrictions.

Based on a review of the Level 5 restrictions and our Risk Assessment Matrix, we will be relaxing the number of residents permitted to gather indoors and outdoors at your Centre. This will mean that Chapel and similar group activities can continue to provide our residents with support.

In terms of facilitating regular contact between our residents and your loved one, we continue to offer different ways for you to connect. Thank you for your consideration and understanding at this time. If you have any questions, please get in touch with your Centre Manager as they would be happy to assist.

Kind regards,

Samantha Feddema
General Manager – Residential Services
The Salvation Army Aged Care