



29 October 2020

Our Residents and Representatives
The Salvation Army Aged Care

RE: THE USE OF MASKS IN NEW SOUTH WALES

Dear All,

In communication published on 23 October 2020, NSW Health stipulated that it remains vigilant to the risk of community exposure of undetected cases of COVID-19. This is based on the broadly decreased community testing numbers in New South Wales in combination with the increase in community access and people congregating in public. As this has been the case and given the information communicated by NSW Health, The Salvation Army Aged Care will continue to use masks as outlined below as an infection control strategy to manage risk.

- The Salvation Army Aged Care services in New South Wales will ensure that all staff continue to wear masks regardless of their Risk Level as determined by the internal Risk Assessment Matrix and this applies to all staff in the centre;
- Residents are supported to use masks if they choose to. This is particularly encouraged for residents going out of the centre for any reason;
- When residents leave the centre on The Salvation Army organised outings to access the community, masks will be provided and encouraged for resident safety;
- All visitors will be required to wear a mask when visiting the centre. We continue to ask that if you are visiting a resident, that this happen in the resident's room, outdoors, or in an area away from other residents agreed on by the centre. Common or shared areas like dining rooms and lounge areas are not appropriate places for visits with loved ones at this point in time;
- You will not be able to visit the centre if you have been in a Local Government Area deemed an area of increased testing and surveillance for COVID-19 or if you have visited a location where COVID-19 exposure has been identified;
- We will support in facilitating an alternative to face-to-face visits video conferencing or telephone conversations if you are not permitted to visit the centre.

Thank you for your assistance and cooperation with regards to these infection control strategies. If you have any questions, please get in touch with your Centre Manager as they would be happy to assist.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care