



13 November 2020

Our Residents and Representatives  
The Salvation Army Aged Care

**RE: THE USE OF MASKS IN OUR NEW SOUTH WALES AGED CARE CENTRES**

Dear All,

We are mindful of the NSW Health directives as they relate to Residential Aged Care Centres and the levels of community transmission of COVID-19 in New South Wales. As such, we are writing to you with an update on the use of masks in our New South Wales Residential Aged Care Centres. Effective on Monday, 16 November 2020, masks will be required in the following circumstances:

- For all visitors from an area of 'increased testing'; (As of 11 November, these are: Camden Local Government Area ("LGA"), Liverpool LGA and Wingecarribee LGA.)
- For all visitors to a Residential Aged Care Centre that is located in an area of 'increased testing';
- For all visitors or staff from an area identified as 'monitor for symptoms' (IF the area is marked as 'not excluded from visiting a Residential Aged Care Centre');
- For all staff who work, live in, or have visited an area of 'increased testing'.

The following people will be excluded from visiting our New South Wales Residential Aged Care Centres:

- Have a fever (37.5°C or higher) or symptoms of COVID-19;
- Have in the last 14 days been identified as a close contact of a COVID-19 case;
- Have in the last 14 days been in any of the locations on the self-isolate and get tested immediately list, at the times and dates listed;
- Have in the last 14 days been in any of the locations on the monitor for symptoms list, at the times and dates listed except where noted otherwise on the webpage;
- Have in the last 14 days been in Victoria (apart from the Victorian border region).

The areas of 'increased testing' and those areas identified as ones in which you must 'monitor for symptoms' are listed at the following link: <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>. We thank you for your understanding and support as we navigate the situation as it relates to COVID-19. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care