



8 January 2021

Our Residents and Representatives
The Salvation Army Aged Care
Queensland

RE: A NEW AGED CARE DIRECTION FOR QUEENSLAND

Dear All,

We are writing to advise you that the Queensland Government, in conjunction with Queensland Health, published a new Aged Care Direction today. Direction No 18 came into effect at 3:30pm on 8 January 2021 and you can review it at the following link:

<https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care>

Please note that for all Residential Aged Care Centres in Queensland, the following will apply until 6pm Monday, 11 January 2021:

- A person who has been in Greater Brisbane on or after 2 January 2021 must not visit a Residential Aged Care Centre in Queensland.
- Greater Brisbane includes the Local Government Areas of City of Brisbane, City of Ipswich, Logan City, Moreton Bay Region, and Redland City.
- This is intended to restrict visitors only, and does not apply if the person is:
 - An employee, contractor or student of the RACF
 - Providing goods or services necessary for the operation of the facility
 - Providing health, medical, personal care, or pharmaceutical services
 - Attending for an end of life visit and has been granted an exemption
 - Undertaking emergency management, law enforcement or the exercise of a power or function of a government agency
 - A prospective resident, or the support person of a prospective resident
 - Maintaining continuity of care for a resident, and the operator of the facility has granted permission for them to enter.

If your Centre is at Risk Level 5 on our internal Risk Assessment Matrix, it will remain there until otherwise advised as a precaution. For our Centres not located in the Greater Brisbane Area, your Centre will remain at Risk Level 3 until otherwise advised.

We thank you for your understanding and continued vigilance as we navigate this situation together in support of our residents, your loved ones and our staff members. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care