



15 April 2021

Our Residents and Representatives
The Salvation Army Aged Care
Queensland

RE: A CHANGE IN RISK LEVEL FOR OUR QUEENSLAND CENTRES

Dear All,

We are writing to advise you that the Queensland Government has removed its restrictions relating to residential aged care centres in Queensland as of 6am Thursday, 15 April 2021. As such, the following is now in place at your Centre:

- Visitors can now enter a residential aged care facility (“RACF”) if you comply with visitor requirements (There are no restricted Local Government Areas).
 - stay 1.5 metres away from others where possible
 - stay in the resident’s room, outside or in a specific area (avoiding communal spaces)
- Visitors cannot enter a RACF if:
 - diagnosed with COVID-19 or asked to quarantine
 - returned from overseas in the last 14 days (excluding safe travel zone countries)
 - you had contact with a person with COVID-19 in the last 14 days
 - you visited a [COVID-19 hotspot](#) in the last 14 days or since the hotspot was declared (whichever is shorter)
 - you have been tested for COVID-19 and is waiting for the result (except for tests due to surveillance testing obligations)
 - you have [COVID-19 symptoms](#) of fever (37.5 degrees or more), cough, shortness of breath, sore throat, loss of smell or taste, runny nose, diarrhoea, nausea, vomiting or fatigue

Should you wish to review the current Aged Care Direction, please see the following link which is subject to change pending Government updates:

<https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care>

In light of these changes, we have reviewed our internal Risk Assessment Matrix and your Centre will move to Risk Level 3 until otherwise advised. Thank you for your understanding as we continue to align with the Government directives. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care