



16 January 2021

Our Residents and Representatives
The Salvation Army Aged Care
Queensland

RE: A NEW AGED CARE DIRECTION FOR QUEENSLAND

Dear All,

We are writing to advise you that the Queensland Government, in conjunction with Queensland Health, released a new Aged Care Direction (No. 21) which came into effect at 12am on 16 January 2021. This new Direction revokes the previous Direction (No. 20).

We would like to bring your attention to a change in the new Direction regarding end of life visits to Restricted residential aged care centres located in [restricted Local Government Areas](#) within Queensland's Metro North, Metro South and West Moreton Hospital and Health Service regions (City of Brisbane, Lockyer Valley Region, Logan City, Moreton Bay Region, Redland City, Scenic Rim Region, Somerset Region).

From 12am on 16 January 2021, visitors providing end of life care and support will not need a Chief Health Officer exemption to enter a residential aged care centre for an end of life visit if they have been in Greater Brisbane since 2 January 2021.

Please note that end of life visitors will still need an exemption for an end of life visit if they have been overseas or in a hotspot in the last 14 days. This applies across both Restricted and Non-Restricted residential aged care centres.

For your reference, please see the following link to Direction (No. 21):

<https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care>

We thank you for your patience and understanding at this time. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care