



16 December 2020

Our Residents and Representatives
The Salvation Army Aged Care

RE: A NEW AGED CARE DIRECTION FOR QUEENSLAND

Dear All,

We are writing to advise you that there is a new Aged Care Direction for Queensland. On 14 December 2020, Aged Care Direction (No 15) came into effect and it revokes the previous Direction (No 14). There is no change to the visiting restrictions sent to you on 1 December 2020 according to Aged Care Direction (No 14). However, according to Direction (No 15), please note the following changes:

- Clause 10: A person may enter a facility if they are awaiting the result of a COVID-19 test taken for a surveillance testing and who are asymptomatic.
- Clause 17: Facilities are required to keep contact details for a minimum of 30 days and a maximum of 56 days.
- Clause 42: Visitors, staff and volunteers can enter a residential aged care facility if they have been in a safe travel zone country in the past 14 days. Currently only New Zealand is a safe travel zone country.

In addition, we would like to remind you that your centre is still currently at Risk Level 3 according to our internal Risk Assessment Matrix. At Risk Level 3, the following will apply:

- Children under the age of 16 will be permitted to visit;
- Temperature checks and monitoring for signs and symptoms of respiratory illness will continue on all residents;
- Temperature checks will continue on all parties entering the Centre;
- Physical distancing for all interactions between parties at the Centre will continue to be maintained;
- Large group activities and significant group outings will be postponed;
- On-site activities will be kept small and either outdoors or indoors with significant space between residents and staff;
- Residents will be able to leave the Centre, for example, with family.



Should you have flu-like symptoms or symptoms of respiratory illness including a cough or a cold, or if you have a fever or have lost your sense of taste or smell, we ask that you do not visit the Centre and that you speak to your General Practitioner and/or call the National Coronavirus hotline. If you are a resident and you have these symptoms, please notify the Centre Manager.

As always, we appreciate your continued support and understanding at this time. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads 'Sjukes'.

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care