



23 February 2021

Our Residents and Representatives  
The Salvation Army Aged Care  
Queensland

**RE: A NEW AGED CARE DIRECTION FOR QUEENSLAND**

Dear All,

We are writing to advise you that the Queensland Government, in conjunction with Queensland Health, has released a new Aged Care Direction for Queensland. Direction (No. 24) came into effect at 9:45am on 20 February 2021 and it revokes the previous Direction (No. 23).

According to the new Direction, the following will now be in place at your Centre:

- A person must not enter the residential aged care facility in Queensland if:
  - The person has been in in a [hotspot](https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19) (<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>) in the last 14 days or since the hotspot was declared (whichever is shorter).

If you would like to review the latest Direction, please see the following link:  
<https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care>

Based on the release of Direction (No. 24), we have reviewed our internal Risk Assessment Matrix and your Centre will remain at Risk Level 3 until otherwise advised. We ask that you continue to maintain physical distancing and your hand hygiene at this time. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care