



3 November 2020

Our Residents and Representatives  
The Salvation Army Aged Care

**RE: A NEW AGED CARE DIRECTION FOR QUEENSLAND**

Dear All,

On 3 November 2020, the Queensland Government released Aged Care Direction (No 13) which revokes the previous Direction (No 12). According to information supplied by the Queensland Government, the Direction has been amended to:

- Remove references to the border zone, consistent with recent changes to the [Border Restrictions Direction](#);
- Update the symptoms consistent with COVID-19 that prohibit entry to a residential aged care facility;
- Prohibit entry to a residential aged care facility if a person has been tested for COVID-19 and has not received the test results;
- Clarify that a person from a COVID-19 hotspot or an overseas arrival can enter a residential aged care facility for an end of life visit, with the permission of the operator of the facility, if they have been given an exemption to enter Queensland for an end of life visit under the [Border Restrictions Direction](#) or [Self-quarantine for Persons Arriving in Queensland From Overseas Direction](#).

If you would like further information about the Direction, it can be accessed at the following link: <https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care>

Based on the Direction, residents are permitted to leave the centre for a number of reasons including but not limited to:

- Exercise;
- Attending private family gatherings of up to 40 people (as long as physical distancing can be maintained);
- Receiving or accessing health care;
- Attending a funeral;
- Visiting a service provider (e.g. hairdressers, beauty therapists and legal advisors);
- Visiting another residential aged care facility;
- Going on an external excursion with a group of residents (e.g. a day trip to the beach);
- Residents who are part of a family group (e.g. couples or siblings) or close friends can leave the facility together.



Please note that as per the Direction, only two visitors are permitted to visit a resident at any one time and that children under the age of 16 are permitted to visit but that all visitors must still have had their current flu vaccination. We thank you for your continued consideration and support.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

A handwritten signature in black ink that reads "Sjukes".

**Samantha Jukes**

General Manager – Residential Services  
The Salvation Army Aged Care