



22 January 2021

Our Residents and Representatives
The Salvation Army Aged Care
Regional New South Wales

RE: NEW DIRECTIVES FROM NSW HEALTH AND A CHANGE IN RISK LEVEL

Dear All,

We are writing to advise you that on 21 January 2021, NSW Health released new directives for residential aged care centres in New South Wales. Based on these updated directives, there are no restrictions on the number of visitors a resident can have each day or at any one time in regional residential aged care centres.

Please note that all staff and visitors must continue to wear a mask when accessing the centre. There will also be restrictions for visitors from areas of increased testing. These visitors will be excluded unless they are providing essential care to residents or for compassionate reasons.

Based on these new directives, we have reviewed our Risk Assessment Matrix and your Centre will move to Risk Level 3 effective immediately. For your reference, you can review the latest directives and a link to the areas of increased testing, at the following link:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx#visitors>

As a reminder, if you are a visitor and have symptoms of respiratory illness, including a cough or a cold, or if you have a fever or have lost your sense of taste or smell, we ask that you do not visit the Centre and that you speak to your General Practitioner and/or call the National Coronavirus hotline. If you are a resident and you have these symptoms, please notify the Centre Manager.

If you have any questions, please get in touch with your Centre Manager.

Kind regards,

Samantha Jukes
General Manager – Residential Services
The Salvation Army Aged Care