



22 February 2021

Our Residents and Representatives  
The Salvation Army Aged Care  
Regional New South Wales

**RE: UPDATED DIRECTIVES FROM NSW HEALTH**

Dear All,

We are writing to advise you that NSW Health have updated their directives for residential aged care centres in New South Wales. As of 22 February 2021, the following will now be in effect in all of our Centres:

- There are no restrictions on the number of visitors a resident can have each day;
- Visitors to residential aged care facilities in NSW are not required to wear a surgical mask;

In addition, there are restrictions for NSW visitors, staff and residents of residential aged care centres who have been to any of the locations at the date and time listed on the [close contact](#) or [casual contact](#) list in the past 14 days. Centres are also required to restrict access for people who have been to:

- Any Victorian [venues of concern](#) (Case alerts – public exposure sites) including the Melbourne Airport Holiday Inn at the dates and times listed;
- New Zealand since 15 February;
- Any [contact tracing locations of interest](#) in New Zealand at the dates and times listed.

If you would like to review the latest directives, please see the following link:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Based on these new directives, we have reviewed our internal Risk Assessment Matrix and your Centre will remain at Risk Level 3 until otherwise advised. We ask that you continue to maintain physical distancing and your hand hygiene at this time. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**

General Manager – Residential Services  
The Salvation Army Aged Care