



5 February 2021

Our Residents and Representatives  
The Salvation Army Aged Care  
Regional New South Wales

**RE: NEW DIRECTIVES FROM NSW HEALTH**

Dear All,

We are writing to advise you that on 4 February 2021, NSW Health released updated directives for residential aged care centres in New South Wales. According to these directives, there are still restrictions for visitors, staff and residents of residential aged care centres located in areas of concern where COVID-19 is circulating in the community. The restrictions apply to people wishing to access residential aged care centres who have been in the following locations:

- Any person who has been to any Victorian venues of concern since 29 January 2021.
- Any Western Australian Locations visited by confirmed cases or the Perth, Peel or South West Regions of Western Australia since 25 January 2021.
- Any person who has been to any contact tracing locations of interest in New Zealand.

Please see the following link to the new directives for your reference:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Based on these new directives, your Centre will remain at Risk Level 3 on our internal Risk Assessment Matrix until otherwise advised. This is because there are no restrictions on the number of visitors a resident can have each day or at any one time in regional NSW residential aged care centres at this time.

We thank you for your support and understanding. Please continue to be mindful of your hand hygiene and physical distancing when visiting your loved one. If you have any questions, please get in touch with your Centre Manager.

Kind regards,

**Samantha Jukes**  
General Manager – Residential Services  
The Salvation Army Aged Care