



13 January 2021

Our Residents
The Salvation Army Aged Care Retirement Villages
New South Wales

RE: UPDATED DIRECTIVES AND A REDUCED RISK LEVEL (3)

Dear Residents,

As you would be aware, the New South Wales Government has announced that the Northern Beaches Local Government Area COVID-19 precautions are now in line with Greater Sydney. The NSW Government also highlights the following areas that we should not be allowing visitors from: [Northern Area of the Northern Beaches](#), [Wollongong LGA](#), [Cumberland City Council](#) and the [Canterbury Ward](#) of Canterbury Bankstown Council, [City of Brisbane](#), [Logan City](#), [City of Ipswich](#), [Moreton Bay Region](#), [Redland City](#), [Lockyer Valley Region](#), [Scenic Rim Region](#) or [Somerset Region](#).

Effective 13 January 2021, we would advise that The Salvation Army Aged Care has determined the following precautions to apply in our New South Wales Retirement Villages and we have decided to move your Village from Risk Level 4 to Risk Level 3 on our internal Risk Assessment Matrix under which the following will now apply:

- Visitors are permitted in Village common areas. Visitors will be required to be screened and wear a mask at all times;
- Children will be permitted to enter your unit but will not be permitted use the swimming pool;
- Physical distancing for all interactions between parties at the Village will continue to be maintained. The 4 square metre rule will be applied and we ask that residents observe the signage designating maximum permissible persons in each room;
- Residents will be permitted to use the common areas if they use a mask and observe physical distancing;
- Temperature checks will continue on all parties entering the Village;
- Chapel services will be permitted but limited to one person per 4 square metres per service
- A log must be kept for all resident gatherings greater than six people including the hairdressing salon;
- The hairdresser can attend the Village, but hairdresser and resident must wear a mask and sign-in prior to attending the appointment. We will observe two (2) persons in the salon with people waiting for an appointment to wait in a common area;
- Masks will be worn in all common areas and during Chapel services;
- Bus services will continue with passengers strictly limited to 6 unrelated persons;
- Morning and afternoon teas are permissible;
- Use of the Village BBQ facilities is permissible;
- The swimming pool at Warringah Place is open but we stress that the screening must be completed;
- Gym equipment may be used and resident screening must be completed and equipment wiped down with the wipes provided;



- Contractors that are attending the site will need to comply with the same precautions as staff;
- Village staff are required to wear a mask when at the Village at all times.

The events of the past month have shown that none of us can become complacent and there is still a significant risk of community transmission therefore we ask that you are vigilant at all times to protect both yourself and members of your community in the Village.

We would like to remind you of the following link which lists all the locations where a COVID-19 case has been present. We ask that you continue to utilise the QR code on the posters stationed around the Village to monitor for case locations where a COVID-19 positive person has been present or at any time seek clarification from your Village Manager. You can also review these locations at the following link:

<https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-innsw>

We don't make these changes lightly and we thank you for your continued understanding and support as we navigate the COVID-19 pandemic together.

Kind regards,

A handwritten signature in black ink that reads 'William Crowley'.

William Crowley
Operations Manager – Retirement Living
The Salvation Army Aged Care