



8 January 2021

Our Residents
Riverview Gardens Retirement Village
The Salvation Army Aged Care

RE: UPDATED DIRECTIVES AND THE CHANGE IN RISK LEVEL

Dear Residents,

We have been notified of a positive case of COVID-19 in the community in Brisbane and as a result, we will be moving your Village to Risk Level 5 on our internal Risk Assessment Matrix as a precaution effective immediately. At Risk Level 5, the following will now apply:

- Visitors will only be permitted if they are delivering direct care to you. Visitors should arrive directly to your unit and should not be from a hotspot;

From 6pm tonight, 8 January 2021, Greater Brisbane will go into lockdown for three days, until 6pm Monday 11 January. As you are located in Ipswich you will be required to stay at home except for the following reasons:

- Shopping for essentials, food and necessary supplies
- Medical or healthcare needs, including compassionate requirements
- Exercise with no more than one other person, unless all from the same household
- Providing care or assistance to an immediate family member
- Visit for end of life
- Attend funeral or wedding in line with restrictions
- Temperature checks will continue on all parties entering the Village
- All group activities and outings have been postponed until further notice

If you have a spouse, partner or loved one in Riverview Gardens Residential Aged Care Centre, you may only visit if your loved one is palliating or if you are performing an essential caring function.

Please note that these measures will be in place until Monday, 11 January 2021 at 6pm unless we are advised by QLD Health that the recent exposure of COVID-19 in Queensland has diminished. We will continue to monitor the QLD Health directives and advise you accordingly.

You can review the latest advice for COVID-19 case locations on:

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/contact-tracing>

If anyone would like a hard copy of the case locations, or any assistance, please feel free to contact Carmen or I. We have included the current locations to date as below. You are required to get a COVID-19 test and self-isolate if you have visited any of these locations and advise us immediately. We have listed the current locations to date for your immediate reference on the next page.



Saturday 2 January	Train from Altandi station to Roma street New	Sunnybank	7.00am	-
Saturday 2 January	Train from Central Station to Altandi station New	Brisbane City	4.00pm	-
Sunday 3 January	Woolworths Calamvale North New	Calamvale	11.00am	12.00pm
Tuesday 5 January	Coles Sunnybank Hills Shoppingtown New	Sunnybank Hills	7.30am	8.00am
Tuesday 5 January	Nextra Sunnybank Hills Newsagent New	Sunnybank Hills	8.00am	8.15am

We recognise that this new year is off to a challenging start, but we are working to keep you all safe and will look to relax our restrictions when we can.

May I take this opportunity to wish you blessings for a safe New Year.

Kind regards,

William Crowley
Operations Manager – Retirement Living
The Salvation Army Aged Care