



15 April 2021

Our Residents
Riverview Gardens Retirement Village
The Salvation Army Aged Care

RE: COVID-19 RESTRICTIONS IN QUEENSLAND

Dear Residents,

I am writing to advise you that the COVID-19 restrictions which were enforced for Queensland residents on 1 April 2021 will be revoked at 6am on 15 April 2021. Whilst mask use in the community will only be mandatory in certain settings from 15 April 2021, such as when at an airport or when travelling on a flight, the Government and The Salvation Army Aged Care strongly encourages mask use in the following settings:

- carry a mask with you at all times when you leave home
- wear a mask when travelling on public transport, in a taxi
- shopping centres and any indoor or outdoor space when physical distancing is not possible.

I would also like to take this opportunity to remind you the physical distancing within common areas such as our ILU Hall is still a requirement. This is to ensure the wellbeing of our residents and staff, and we ask that you sign in and complete a temperature check and adhere to the 20 people limit permitted in our community space. A reminder also to be diligent with handwashing or hand sanitising which will also assist to stop the spread of any cold or flu virus.

Our cleaning regime of the ILU Hall is driven by usage so it most important that all residents and visitors sign in so that we can ensure hygiene standards are maintained.

In addition, as of 6am on 15 April 2021, visitor restrictions for aged care centres in Queensland will ease but all those accessing residential aged care centres in Queensland must meet the visitor restrictions in place.

Thank you for your continued support as we navigate the pandemic together. We appreciate you keeping the wellbeing of your fellow residents and staff in mind. If you have any questions, please get in touch with your Village Manager, Carmen, or myself.

Kind regards,

William Crowley
Operations Manager – Retirement Living
The Salvation Army Aged Care