



18 December 2020

Our Residents  
Riverview Retirement Village  
The Salvation Army Aged Care

**RE: AN UPDATE TO THE QUEENSLAND COVID-19 HOTSPOT LIST**

Dear Residents,

On 18 December 2020, the Queensland Government issued a media release stating there have been new cases of COVID-19 identified in Queensland which you can review here: <https://www.health.qld.gov.au/news-events/doh-media-releases/releases/queensland-covid-19-update6>

The media release also states that the Sydney's Northern Beaches Local Government Area of New South Wales will be declared a hotspot from 1am Saturday 19 December. According to the latest Aged Care Direction (No 15), the following still applies to all residential aged care centres in Queensland:

*A person must not enter, or remain on, the premises of a residential aged care facility in the State of Queensland from the time of publication of this direction until the end of the declared public health emergency if:*

- *during the 14 days immediately preceding the entry, the person has been in a place which at the time of entry is a **COVID-19 hotspot***

You can reference the list of hotspots according to the Queensland Government at the following link: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>

Based on this information, anyone who has travelled from Sydney's Northern Beaches Local Government Area during the 14 days preceding entry will not be permitted to enter our residential aged care centres in Queensland until the hotspot has been revoked.

In addition, as there have been new cases of COVID-19 identified in Queensland, we ask that you remain vigilant over the coming weeks. Please maintain physical distancing and good hand hygiene when visiting. If you have any symptoms of COVID-19, please seek advice from your General Practitioner or call the Coronavirus hotline. As always, we are thankful for your support and consideration at this time. If you have any questions, please get in touch with Carmen, your Village Manager.

Kind regards,

**William Crowley**  
Operations Manager – Retirement Living  
The Salvation Army Aged Care