



8 January 2021

Our Residents
Weeroona Retirement Village
The Salvation Army Aged Care

RE: UPDATED DIRECTIVES FROM NSW HEALTH

Dear Residents,

We are writing to advise you of the updated directives released by NSW Health on 8 January 2021. As your Village is located within the Canterbury Ward of the Canterbury Bankstown Council, we recommend that your visitors go directly to your unit do not come from an area of increased testing or a Queensland hotspot.

Based on these new directives, we have assessed that your Village will be at Risk Level 5 on our internal Risk Assessment Matrix until 14 January 2021. At The Salvation Army Aged Care, the safety of our residents and staff is paramount and we reference NSW Health and the Chief Health Officers advice in determining the restrictions to apply in Villages.

Those performing essential caring functions will be permitted to visit to Weeroona Residential Aged Care Centre but please speak to Matt Arasteh if this is the case before you attend.

Until further notice, the following will apply to your Village:

- all staff will wear a surgical mask within the Village
- visitors from the Northern Area of the Northern Beaches, City of Wollongong, Cumberland City Council or the Canterbury Ward of Canterbury Bankstown Council will be excluded as well as visitors who have been in the following Local Government Areas of Queensland since 2 January 2021: City of Brisbane, Logan City, City of Ipswich, Moreton Bay Region, Redland City, Lockyer Valley Region, Scenic Rim Region or Somerset Region

Staff and visitors to your Village will be excluded if they:

- live in a household with a person who is currently self-isolating
- have been to any of the latest COVID-19 locations in NSW at the times and dates listed, excluding the monitor for symptoms list
- have a fever (37. 5°C or higher) or symptoms of COVID-19 (acute blocked nose congestion has been added to the list of symptoms)
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period.



In addition, legible records will be kept for all visitor and staff entry and exit into the Village common areas for contact tracing purposes. There will also be no more than four (4) people permitted to gather in the Community Room at any one time and no more than one (1) person in the laundry. Residents will be required to wear masks at all times when in the Community Room or the laundry.

As you are located in Bass Hill which is in the Canterbury Ward of the Canterbury Bankstown Council, we recommend that you stay at home except for the following reasons:

- Shopping for essentials, food and necessary supplies
- Medical or healthcare needs, including compassionate requirements
- Exercise with no more than one other person, unless all from the same household
- Providing care or assistance to an immediate family member
- Visit for end of life
- Attend funeral or wedding in line with restrictions

If you need any assistance, please feel free to contact Omar or I. We recognise that this new year is off to a challenging start, but we are working to keep you all safe and will look to relax our restrictions when we can.

May I take this opportunity to wish you blessings for a safe New Year.

Kind regards,

A handwritten signature in black ink that reads 'William Crowley'. The signature is fluid and cursive, with a large loop at the end.

William Crowley
Operations Manager – Retirement Living
The Salvation Army Aged Care