



20 July 2020

Our Residents
Weeroona Retirement Village
The Salvation Army Aged Care

RE: CHANGE TO RISK LEVEL 5

Dear All,

You may be aware that we moved Weeroona Aged Care Centre from Risk Level 3 to Risk Level 5 on our Risk Assessment Matrix last week given the increase in community transmission of COVID-19 in New South Wales. Given the proximity of Weeroona Aged Care Centre to Weeroona Retirement Village and the increase in community transmission of COVID-19 at present, we will also be moving Weeroona Retirement Village from Risk Level 3 to Risk Level 5. This will occur from 22 July 2020 until further notice.

As a reminder, you will have to isolate yourself for 14 days if you are returning to the Village from hospital. We also ask that you not leave your home unless necessary and please don't have visitors from the following COVID-19 hotspots:

Fairfield, Liverpool, Campbelltown, Camden, Wingecarribee and Wollondilly

Given that Weeroona Aged Care Centre is currently at Risk Level 5 on our Matrix, I also ask that you be aware of the restriction on visitors to the Centre. At the moment, visits are only permitted to Centre residents if the visitor is:

- a key support person for a resident of the residential aged care centre who has a diagnosed medical condition; and
- present at the premises at the request of the operator of the residential aged care facility and for the purpose providing essential support to the resident by reducing distress or confusion that has occurred in respect of the resident as a result of that person's medical condition; or
- visiting a palliating resident.

As you know, we do not take any decision lightly when it comes to the safety and wellbeing of our residents, especially in the current environment of the COVID-19 pandemic. We will continue to monitor the situation and update you should there be any developments.

If you have any questions, please speak to your Village Manager Omar or myself .

Kind regards,

William Crowley
Operations Manager - Retirement Villages
The Salvation Army Aged Care