



3 July 2020

Our Clients and Representatives
The Salvation Army Aged Care

Dear All,

You might be aware that Green Point Christian College was closed today due to a suspected case of COVID-19 and we would like you to take extra precaution when interacting with the community in Green Point and Erina. Please be mindful about physical distancing requirements and exercising good hand hygiene including washing your hands regularly and using hand sanitiser.

Should you feel unwell with a fever or have respiratory symptoms such as a cough, a cold, or a runny nose, or should you lose your sense of taste or smell, please notify your General Practitioner or call the National Coronavirus hotline (1800 020 080). You should follow NSW Health advice about staying home while you are waiting for test results and notify your Care Coordinator.

We will continue to use relevant Personal Protective Equipment ("PPE") as needed, and to maintain good hand hygiene. We have also increased our cleaning protocols as part of our response to the COVID-19 pandemic. We ask that you please continue to respect physical distancing particularly when receiving services from our care workers. As a reminder, we hope that the following will assist:

- stay at home and only go out if it is absolutely essential;
- stay at least 2 arms' length away from other people, even to talk;
- no more than one person per 4 square metres of space when shopping or at cafes;
- avoid physical greetings such as handshakes, hugs and kisses;
- reduce the number of visitors who come into your home as much as possible;
- travel at quiet times and avoid crowds; and
- avoid public gatherings (where possible).

Community Care currently remains at Risk Level 4 and whilst the State-based advice does allow for 20 people to visit a home, we do ask that you keep your health and wellbeing a priority given that our community does consist of people over the age of 70 and those deemed to be at a higher risk.

We appreciate that the situation is changing rapidly, and we will endeavor to keep you up-to-date should things progress. Thank you for your consideration and understanding at this time.

Should you have any questions, please get in touch with your Care Coordinator.

Kind regards,

Fiona Sanders
General Manager – Community Care
The Salvation Army Aged Care